

Booking.com

Traveller Review Awards 2021

Dear Partner,

I want to extend my personal congratulations on your Traveller Review Award for 2021.

Along with so many other challenges, 2020 was a year with limited opportunities for travel. That meant that the trips your guests managed to take mattered more to them than ever. And you rose to the occasion. The exceptional review scores you earned consistently over the last year show just how much your guests appreciate everything you do for them.

And we appreciate it too. The entire Booking.com team and I are grateful, as always, for the commitment you show to offering travellers outstanding hospitality.

Your achievement is worth celebrating, so I encourage you to share the news of your Traveller Review Award on social media, at your property and on our platform. Don't forget to use the hashtag **#TravellerReviewAwards2021** and tag us **@bookingcom** so we can join in your celebration.

As we head into 2021, I'm excited about the opportunities ahead. I look forward to strengthening our partnership as we continue to rebuild our industry together.

From everyone at Booking.com, thank you once again for your partnership and for your incredible hospitality.

Kind regards,



Glenn Fogel
President and Chief Executive Officer
Booking.com